



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIPT  
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In re Application of: Benjamin, et al.  
Serial No.: 09/930,616  
Filing Date: August 14, 2001  
Title: SKILLS-BASED ROUTING OF A COMMUNICATION SESSION

Office of Initial Patent Examination's Customer Service Center  
Assistant Commissioner of Patents  
Washington, D.C. 20231

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Office of Initial Patent Examination's Customer Service Center, Assistant Commissioner of Patents, Washington, D.C. 20231, on the date shown below.

D. J. Miller  
Name

5/2/02  
Date

Dear Sir:

REQUEST FOR CORRECTED OFFICIAL FILING RECEIPT

Attached is a copy of the Official Filing Receipt received from the U.S. Patent and Trademark Office in the above-identified patent application for which issuance of a corrected filing receipt is respectfully requested.

The Filing Date is listed incorrectly on the Official Filing Receipt. Please delete "08/15/2001" and insert --08/14/2001--. Copies of the Express Mail receipt and Certificate of Mailing are enclosed. Both reflect the correct filing date of August 14, 2001. A corrected filing receipt is respectfully requested.

While it is believed that this is not an error by the Applicants, the Commissioner is hereby authorized to charge any amount required by this paper or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted this 1 day of May, 2002.

BAKER BOTTS L.L.P.

Attorneys for Applicants

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Reg. No. 38,302

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# UNITED STATES PATENT AND TRADEMARK OFFICE

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| APPLICATION NUMBER | FILING DATE  | GRP ART UNIT | FIL FEE REC'D | ATTY.DOCKET.NO | DRAWINGS | TOT CLAIMS | IND CLAIMS |
|--------------------|--------------|--------------|---------------|----------------|----------|------------|------------|
| 09/930,616         | (08/15/2001) | 2661         | 968           | 019143.0334    | 4        | 21         | 6          |

08/14/2001

CONFIRMATION NO. 1611

## FILING RECEIPT



\*OC00000006570742\*

Baker Botts L.L.P.  
Suite 600  
2001 Ross Avenue  
Dallas, TX 75201-2980

Date Mailed: 09/24/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

### Applicant(s)

Gerald D. Benjamin, Jupiter, FL;  
William O. Whisenhunt, Coppell, TX;  
Blair E. Nygren, Coppell, TX;

### Assignment For Published Patent Application

e-talk Corporation;

### Domestic Priority data as claimed by applicant

### Foreign Applications

If Required, Foreign Filing License Granted 09/18/2001

Projected Publication Date: Request for Non-Publication Acknowledged

Non-Publication Request: Yes

Early Publication Request: No

### Title

Skills-based routing of a communication session

Docket  Wrapper

RVF Docketed \_\_\_\_\_

Reference(s) \_\_\_\_\_

Preliminary Class

370

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Data entry by : MOHAMMED, HAYAT

Team : OIPE

Date: 09/24/2001



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Title 35, United States Code, Section 184  
Title 37, Code of Federal Regulations, 5.11 & 5.15**

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**PLEASE NOTE the following information about the Filing Receipt:**

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- o The docket number allows a maximum of 25 characters.
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Benjamin et al.

Date Filed:

August 14, 2001

Title:

SKILLS-BASED ROUTING OF A  
COMMUNICATION SESSION

**BOX PATENT APPLICATION**

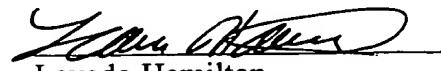
Honorable Assistant Commissioner  
For Patents  
Washington, D.C. 20231

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Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Patent Application (26 pages, including Specification, Claims, and Abstract), Declaration and Power of Attorney, 4 sheets of formal Drawings, Fee Transmittal, a check in the amount of \$968.00 to cover the application filing fee, Assignment, Assignment Cover Sheet, a check in the amount of \$40.00 to cover the cost of recording the assignment, Nonpublication Request, and this Certificate of Mailing are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 14th day of August, 2001 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

  
Lavado Hamilton

Express Mail Receipt  
No. EL 501021059 US  
Attorney's Docket: 019143.0334

EL 501021059 US